

Replacing paper-based checklists makes inspections a breeze

1Place has been working with BestStart Education and Care Centres (formerly known as Kidicorp) since October 2014. BestStart is the umbrella organisation for over 260 childcare centres that operate under seven main brands.

1Place automates health and safety, compliance checklists and property inspections across BestStart's hundreds of sites throughout the country to ensure that each site complies with Ministry of Education regulations, and resolves issues quickly.

Prior to 1Place, property inspectors completed a long manual checklist covering 12 pages which was taken back to the office and filed, relying on further review for resolving issues. Head office wanted greater visibility on these inspections and quicker resolution of issues arising.



Intuitive, user-friendly interface

Chris Stansfield, who oversees the quarterly inspections of 90 sites, has found the system to drive a very thorough check and help ensure greater brand consistency and quality of sites.

"Compared to the previous manual paper-based check system the 1Place app offers substantial time savings as well as more accurate and detailed reporting," says Chris. "The app has proven to be intuitive and easy to use to the extent that a nearly 70 year old self-confessed technophobe has quickly and easily adapted to the new system."



Time saving and instant reporting

Now with 1Place, property inspectors arrive on site with their iPad or tablet at the ready.

The checklist is structured into sections allowing the inspector to walk through the site and complete inspections by simply clicking through the online form. As issues are identified, action tickets are raised on the spot, noting required actions. Photos are added for evidence and tickets are assigned to internal parties or external suppliers. On completion of the checklist the final report is saved and is instantly available to the Property Administrator via the 1Place dashboard.

All tickets remain visible to the inspector, the administrator and other parties in the process to ensure full visibility and follow-through.

The transparency of data has improved brand consistency and quality across the numerous sites. The efficiencies created by 1Place have saved huge amounts of time previously spent typing reports and following up on issues.

